Trouble shooting for Performance control box

When the lift won’t work, these few things need to be checked.

Make sure the power cord is not plug-in. The lift won’t work if the power cord is connected.

Make sure the red button is in UP position. The lift won’t work with the button in DOWN position.

Make sure the two connectors are fully inserted to the control box as shown.

Check the green indication light and the LCD display. If both green light and LCD display are not on, the contact with the battery pack is bad. If the green light is on but the LCD is blank, the control box is probably defective.
Check the charging function in Performance control box

With the power cord plug-in without the battery pack, the green indicating light will be on and the LCD display will show 4 bars. If not, the cord is defective.

With the power cord plug-in with the battery pack, the green indicating light will be on and LCD display will show 4 flashing bar. If not, the charging system is defective or the battery pack doesn’t make good contact with the control box.

Charging output can be measured at the two battery contact points with the power cord plug-in. Voltage should be above 26.5VDC.